



# **Introduction to the ACT and FACT Client Outcome Assessment Battery (COAB)**

# ACT and FACT Client Outcome Assessment Battery (COAB): Nuts & Bolts

## What:

- A set of outcome measures that capture key aspects of client wellbeing and functioning
- Includes 6 required measures and 1 optional measure

## Who:

- The COAB is completed with each client served by an ACT or FACT team
- Providers on the ACT or FACT team are responsible for administering the COAB

## When:

- For each client, the COAB is completed at ACT or FACT enrollment, every 6 months after enrollment, and at discharge

# Why Collect Standardized Outcome Measures?

- The ultimate goal of ACT and FACT implementation is to improve clients' lives in real and meaningful ways
- Standardized assessment tools allow us to measure these impacts in valid and reliable ways



# ACT and FACT Client Outcome Domains



Client  
demographics



Housing  
status



Justice system &  
legal involvement



Productive roles  
& meaningful  
activities



Quality of life  
& recovery



Mood & psychotic  
symptoms



Daily functioning  
& engagement  
in services

# ACT and FACT Client Outcome Measures

Domains	Measures
Quality of Life & Recovery	<ul style="list-style-type: none"> <li>• Illness Management and Recovery Scale (IMR)</li> <li>• Global Quality of Life Item (QOL-1)</li> </ul>
Mood & Psychotic Symptoms	<ul style="list-style-type: none"> <li>• COMPASS-10</li> </ul>
Functioning & Service Engagement	<ul style="list-style-type: none"> <li>• Daily Living Activities Scale (DLA-20)</li> <li>• Service Engagement Scale (SES)</li> </ul>
Client Demographics, Housing Status, Justice Involvement, and Productive Roles & Meaningful Activities	<ul style="list-style-type: none"> <li>• Client Status Form</li> </ul>

*Optional: Questionnaire about the Process of Recovery (QPR)*

# Learn more by taking our asynchronous trainings!

The following trainings for providers are available in our Learning Center at [learn.pmhp.org](https://learn.pmhp.org).



**How to administer the COAB measures:**

[Completing ACT and FACT Member Outcome Measures: Foundational Skills for Providers](#)



**How to complete the COAB using paper forms:**

[Paper Client Outcome Assessment Battery \(COAB\) Orientation](#)



**How to enter data from the COAB into Excel:**

[Client Outcome Assessment Battery \(COAB\) Data Shell Orientation](#)