Assertive Community Treatment (ACT) Best Practices

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What is Assertive Community Treatment?

Assertive Community
Treatment (ACT) is a
team-based behavioral
health model of care
designed to help people
with severe mental illness
live in the community,
reach their self-identified
goals, and improve their
quality of life.



What is Program Fidelity to the ACT Model?

Practicing with fidelity to the ACT program model means teams are delivering services in a way that is 'true to' or aligned with the way ACT was intended to be delivered.

High-fidelity teams use practices & principles outlined in the model that have been shown to lead to good client outcomes.

What does Fidelity to ACT Entail?



Why Aim for High ACT Program Fidelity?

Research shows high-fidelity ACT is associated with good client outcomes such as reduced homelessness, substance use, justice involvement, hospital days & increased quality of life.

Aiming for high fidelity spurs discussion & reflective learning among team members, enabling teams to identify areas of strength & areas for improvement in their practices.

Assessing fidelity provides a basis for common language & a clearly defined set of best practices that can improve cohesion on the team.

High-Fidelity ACT

Stefancic, A & Tsemberis, S., 2022. Applying Fidelity to FSPs to Enhance Services [PowerPoint Slides]



Public Mental Health Partnership

No ACT program is perfect!

 Can we understand in what areas the team faces challenges to high-fidelity practice?

 How do we support crosslearning within and across ACT programs to move towards greater fidelity?

Stefancic, A & Tsemberis, S., 2022. Applying Fidelity to FSPs to Enhance Services [PowerPoint Slides]



But, removing too many or essential components...

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How Do We Engage in a Fidelity Assessment in Our ACT Program?

- The Public Mental Health Partnership will be working with ACT teams in California to:
 - Assess teams' fidelity to ACT guidelines
 - Give individualized team feedback about strengths
 & areas for improvement to achieve high-fidelity
 - Provide training & technical assistance to support effective ACT implementation

Our partnership with ACT programs supports quality mental health care in California